

Business Office: (334) 566-9575
Fax: (334) 566-8066



515 Elba Highway
Troy, Alabama 36079
(334) 566-0880

Dear Resident Representative,

Troy Health and Rehabilitation Center's current cumulative Covid-19 numbers are updated on our website with any new cases. Communication letters are mailed out weekly to all representatives with updated numbers and current information about Covid-19, as well as vaccination information.

The residents and employee are receiving appropriate medical attention. If you choose to visit the facility at this time, please be extremely cautious and follow all guidelines related to Covid-19. Visitors must enter the facility and be screened for Covid-19 symptoms at the back door. Visitors are required to wear a mask at all times and practice social distancing while in the facility. Please refer to the "Covid-19 Visitor Guidance" for Troy Health and Rehab below.

Troy Health and Rehabilitation continues to follow CDC and CMS guidelines in efforts to contain the virus. If you have any questions or concerns regarding Covid-19 guidelines, please call 334-566-0880 and ask to speak to Hanna Killingsworth.

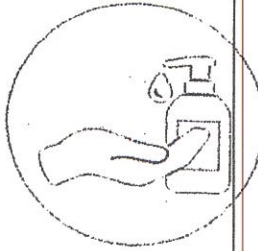
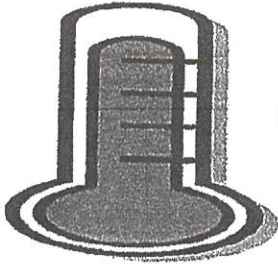
Sincerely,

A handwritten signature in purple ink, appearing to read "Warren Kelly", is written over a faint, light-colored signature line.

Warren Kelly, Administrator

COVID-19 VISITOR GUIDANCE

TROY HEALTH AND REHABILITATION CENTER



PROTECT YOURSELF AND YOUR LOVED ONES FROM COVID-19

- Wash your hands thoroughly with soap and water for at least 30 seconds or use Alcohol Based Hand Sanitizer that contains at least 60% alcohol.
- Avoid close contact with people who are sick and stay home if you are sick.
- Avoid touching your eyes, nose, and mouth.
- Remember to maintain social distancing precautions of at least 6 feet.

VISITOR GUIDANCE

- If you have a positive viral test for Covid-19, symptoms of Covid-19, or currently meet criteria for quarantine, you should not enter the facility. All who enter the facility will be screened for these exclusions.
- You must sign in and be screened for signs and symptoms of Covid-19 prior to the visit. Temperatures will be taken as well. **NO EXCEPTIONS!**
- Please report directly to your intended visitation location after signing in. You should not walk around different halls of the facility or visit with multiple residents. Rather, you should go directly to the room of the resident you are here to visit, or the designated visitation area. At the conclusion of your visit please proceed directly to the designated exit.
- You must wear a well-fitting face mask, covering the mouth and nose, at all times during your visit. If you do not have a mask, they are available at the designated entrance.
- Social distancing must be practiced during your visit.
- There is no limit on the number of visitors per resident as long as social distancing is maintained during the visitation.
- If any visitor fails to adhere to the core principals of infection control, he/she/ they will be prohibited from visiting for the duration of the Covid-19 state declared public health emergency.